WARNING

Do not operate or service this product unless you have read and fully understand the entire contents of this manual. Failure to do so may result in property damage, bodily injury or death.
WARNING!
TO PREVENT SETIOUS RISK OF INJURY TO YOURSELF AND OTHERS OBSERVE THE FOLLOWING SAFETY INSTRUCTIONS.

These Reach Truck may become hazardous if adequate maintenance is neglected. Therefore, adequate maintenance facilities, trained personnel and procedures should be provided.

Maintenance and inspection shall be performed in conformance with the following practices:

1. A scheduled planned maintenance, lubrication and inspection system should be followed.

2. Only qualified and authorized personnel shall be permitted to maintain, repair, adjust, and inspect Reach Truck.

3. Before leaving the Reach Truck:
   – Do not park the Reach Truck on an incline.
   – Fully lower the load forks.
   – Press the emergency brake switch.
   – Set the key switch to the "OFF" position and remove the key.

4. Before starting to operate Reach Truck:
   – Be in operating position
   – Place directional control in neutral
   – Before operating Reach Truck, check functions of lift systems, directional control, speed control, steering, warning devices and brakes.

5. Avoid fire hazards and have fire protection equipment present. Do not use open flame to check lever, or for leakage of electrolyte and fluids or oil. Do not use open pans of fuel or flammable cleaning fluids for cleaning parts.

6. Brakes, steering mechanisms, control mechanisms, guards and safety devices shall be inspected regularly and maintained in legible condition.

7. Capacity, operation and maintenance instruction plates or decals shall be maintained in legible condition.

8. All parts of lift mechanisms shall be inspected to maintain them in safe operating condition.

9. All hydraulic systems shall be regularly inspected and maintained in conformance
with good practice. Cylinders, valves and other similar parts shall be checked to assure that "drift" has not developed to the extent that it would create a hazard.

10. Reach Truck shall be kept in a clean condition to minimize fire hazards facilitate detection of loose or detective parts.

11. Modifications and additions which affect capacity and safe Reach Truck operation shall not be performed by the customer or user without manufacturers prior written approval. Capacity, operation and maintenance plates or decals shall be changed accordingly.
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<th>Page</th>
</tr>
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<td>28</td>
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<td>29</td>
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Correct use and Application

The Reach Truck described in the present operator manual is an industrial Reach Truck designed for lifting and transporting load units. It must be used, operated and serviced in accordance with the present instructions. Any other type of use is beyond the scope of application and can result in damage to personnel, the Reach Truck or property. In particular, avoid overloading the Reach Truck with loads which are too heavy or placed on one side. The data plate attached to the Reach Truck or the load diagram are binding for the maximum load capacity. The Reach Truck must not be used in fire or explosion endangered areas, or areas threatened by corrosion or excessive dust.

Proprietor responsibilities

For the purposes of the present operator manual the “proprietor” is defined as any natural or legal person who either uses the Reach Truck himself, or on whose behalf it is used. In special cases (e.g. leasing or renting) the proprietor is considered the person who, in accordance with existing contractual agreements between the owner and user of the Reach Truck, is charged with operational duties. The proprietor must ensure that the Reach Truck is used only for the purpose it is intended for and that danger to life and limb of the user and third parties are excluded. Furthermore, accident prevention regulations, safety regulations and operating, servicing and repair guidelines must be followed. The proprietor must ensure that all Reach Truck users have read and understood this operator manual. Failure to comply with the operator manual shall invalidate the warranty. The same applies if improper work is carried out on the Reach Truck by the customer or third parties without the permission of the manufacturer’s customer service department.

Adding accessories

The mounting or installation of additional equipment which affects or enhances the performance of the Reach Truck requires the written permission of the manufacturer. Local authority approval may also need to be obtained. Local authority approval does not however constitute the manufacturer’s approval.
1. Reach Truck Description

1.1 Application

The Reach Truck is reach electric Reach Truck with a steered drive wheel. It is designed for use on level floors to lift and transport palletised goods. Open bottom pallets or roll cages can be lifted.

The capacity can be obtained from the data plate.

The capacity with respect to lift height and load center of gravity is indicated on the capacity plate.
## 1.2 Reach Truck Assemblies

<table>
<thead>
<tr>
<th>Item</th>
<th>Component</th>
<th>Item</th>
<th>Component</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Control shaft with control shaft head Drive wheel</td>
<td>8</td>
<td>Lifting device</td>
</tr>
<tr>
<td>2</td>
<td>Key switch</td>
<td>9</td>
<td>Blocking Shelf</td>
</tr>
<tr>
<td>3</td>
<td>Combined instrument (battery discharge monitor and</td>
<td>10</td>
<td>Hoist frame</td>
</tr>
<tr>
<td></td>
<td>operating hour meter)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>Up Cover</td>
<td>11</td>
<td>Plug</td>
</tr>
<tr>
<td>5</td>
<td>Rear Cowl</td>
<td>12</td>
<td>Balance Block</td>
</tr>
<tr>
<td>6</td>
<td>Driving Wheel</td>
<td>13</td>
<td>Emergency Brake Switch</td>
</tr>
<tr>
<td>7</td>
<td>Scissors</td>
<td>14</td>
<td>Glass Baffle (Optional)</td>
</tr>
</tbody>
</table>
### 1.2.1 Control Handle

<table>
<thead>
<tr>
<th>Item</th>
<th>Component</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>14</td>
<td>“Tilting backward&amp;forward” button</td>
<td>Tilting the mast backward or forward</td>
</tr>
<tr>
<td>15</td>
<td>“Reach backward&amp;forward” button</td>
<td>Reach the mast backward or forward</td>
</tr>
<tr>
<td>16</td>
<td>“Lower&amp;Lift” switch</td>
<td>Lowers or Raises load forks.</td>
</tr>
<tr>
<td>17</td>
<td>Sides way Switch</td>
<td>Sides way the fork</td>
</tr>
<tr>
<td>18</td>
<td>Warning signal button</td>
<td>Triggers a warning signal.</td>
</tr>
<tr>
<td>19</td>
<td>Collision safety switch</td>
<td>Safety function which, when activated, forces the Reach Truck to reverse until the switch restored to neutral.</td>
</tr>
<tr>
<td>20</td>
<td>Travel switch</td>
<td>Controls the driving speed and direction</td>
</tr>
</tbody>
</table>

![Control Handle diagram](image)

### 1.2.2 Key switch

Switches control current on and off. Removing the key prevents the Reach Truck from being switched on by unauthorised personnel.
1.2.3 Battery discharge indicator

The LEDs (1) represent battery residual capacity, The LCD (2) displays the operating hours.

Battery Discharge Indicator(1)
When the Reach Truck has been released via the key switch, the battery charge status is displayed.
The colours of the LEDs (1) represent the following conditions:

<table>
<thead>
<tr>
<th>Component</th>
<th>LED colour</th>
<th>value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Standard battery residual capacity</td>
<td>Green</td>
<td>70-100%</td>
</tr>
<tr>
<td></td>
<td>Orange</td>
<td>50-60%</td>
</tr>
<tr>
<td></td>
<td>Flashing Red</td>
<td>0-20%</td>
</tr>
</tbody>
</table>

Battery Discharge for 70%, A flashing red show on storage battery charge warning.
Battery Discharge for 80%, Two flashing reds show on battery charge used up warning, Lifting is now inhibited. The battery must be charged.

Operating hours display(2)
Display range between 0.0 and 99,999.0 hours. Travel and lifting are logged. This is a backlit display.

Power up test
On power up the display shows:
• the operating hours
• the charge status
1.3 Standard Version Specifications

Technical specification details in accordance with JB/T3773.1-84. Technical modifications and additions reserved.

1.3.1 Performance data for standard Reach Trucks

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
<th>CQE15A</th>
<th>Unit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Drive unit</td>
<td>Battery</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Operator type</td>
<td>pedestrian</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Q</td>
<td>Load capacity</td>
<td>3300</td>
<td>lb.</td>
</tr>
<tr>
<td>c</td>
<td>Load center</td>
<td>23.6</td>
<td>in.</td>
</tr>
<tr>
<td>Travel speed, laden/unladen</td>
<td></td>
<td>3.4/3.7</td>
<td>mph</td>
</tr>
<tr>
<td>Lifting speed, laden/unladen</td>
<td></td>
<td>28.5/33.4</td>
<td>fpm</td>
</tr>
<tr>
<td>Lowering speed, laden/unladen</td>
<td></td>
<td>49.2/29.5</td>
<td>fpm</td>
</tr>
<tr>
<td>Reaching speed, laden/unladen</td>
<td></td>
<td>15.7/15.7</td>
<td>fpm</td>
</tr>
<tr>
<td>Maximum gradeability, laden/unladen</td>
<td></td>
<td>6/10</td>
<td>°</td>
</tr>
<tr>
<td>Service weight (With battery)</td>
<td></td>
<td>See Form B</td>
<td>lb.</td>
</tr>
<tr>
<td>Loading</td>
<td>Unladen, Front/Rear, fork advanced</td>
<td>2690/1698</td>
<td>lb.</td>
</tr>
<tr>
<td></td>
<td>Unladen, Front/Rear, fork retracted</td>
<td>2932/1433</td>
<td>lb.</td>
</tr>
<tr>
<td></td>
<td>Laden, Front/Rear, fork advanced</td>
<td>1212/6922</td>
<td>lb.</td>
</tr>
<tr>
<td></td>
<td>Laden, Front/Rear, fork retracted</td>
<td>2690/5247</td>
<td>lb.</td>
</tr>
<tr>
<td>Drive motor rating S2 60 min.</td>
<td></td>
<td>4.4</td>
<td>kW</td>
</tr>
<tr>
<td>Lift motor rating at S3 15%</td>
<td></td>
<td>5.36</td>
<td>kW</td>
</tr>
</tbody>
</table>

1.3.2 Dimensions

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
<th>CQE15A</th>
<th>Unit</th>
</tr>
</thead>
<tbody>
<tr>
<td>y</td>
<td>Wheelbase</td>
<td>54.9</td>
<td>in.</td>
</tr>
<tr>
<td>h₁</td>
<td>Height, mast lowered</td>
<td>83</td>
<td>in.</td>
</tr>
<tr>
<td>h₂</td>
<td>Free lift</td>
<td>6.3</td>
<td>in.</td>
</tr>
<tr>
<td>h₃</td>
<td>Lift height</td>
<td>126</td>
<td>in.</td>
</tr>
<tr>
<td>h₄</td>
<td>Height, mast extended</td>
<td>162.8</td>
<td>in.</td>
</tr>
<tr>
<td>h₇</td>
<td>Seat height/standing height</td>
<td>/</td>
<td></td>
</tr>
<tr>
<td>h₈</td>
<td>Height of wheel arms</td>
<td>5.3</td>
<td>in.</td>
</tr>
<tr>
<td>l₁</td>
<td>Overall length</td>
<td>88.6</td>
<td>in.</td>
</tr>
<tr>
<td>l₂</td>
<td>Length to face of forks</td>
<td>46.5</td>
<td>in.</td>
</tr>
<tr>
<td>b₁/ b₂</td>
<td>Overall width</td>
<td>33.5/41.7</td>
<td>in.</td>
</tr>
<tr>
<td>s/e/l</td>
<td>Fork dimensions</td>
<td>1.5/3.9/42.1</td>
<td>in.</td>
</tr>
<tr>
<td>b₃</td>
<td>Fork Frame width</td>
<td>31.5</td>
<td>in.</td>
</tr>
<tr>
<td>Symbol</td>
<td>Description</td>
<td>Value</td>
<td>Unit</td>
</tr>
<tr>
<td>--------</td>
<td>-------------</td>
<td>-------</td>
<td>------</td>
</tr>
<tr>
<td>b_5</td>
<td>Distance between fork-arms</td>
<td>7.8-28</td>
<td>in.</td>
</tr>
<tr>
<td>b_4</td>
<td>Distance between wheel arms/loading surfaces</td>
<td>33.8</td>
<td>in.</td>
</tr>
<tr>
<td>α/β</td>
<td>Tilt of mast/fork carriage forward/backward</td>
<td>3/3</td>
<td>°</td>
</tr>
<tr>
<td>l_4</td>
<td>Reach distance</td>
<td>23.2</td>
<td>in.</td>
</tr>
<tr>
<td>m_1</td>
<td>Ground clearance, laden, below mast</td>
<td>2.75</td>
<td>in.</td>
</tr>
<tr>
<td>m_2</td>
<td>The minimum ground clearance of frame</td>
<td>3.5</td>
<td>in.</td>
</tr>
<tr>
<td>Ast</td>
<td>Aisle width^{1)}, 1000×1200 pallet crossways</td>
<td>See Form C</td>
<td>in.</td>
</tr>
<tr>
<td>Ast</td>
<td>Aisle width^{1)}, 800×1200 pallet lengthways</td>
<td>See Form C</td>
<td>in.</td>
</tr>
<tr>
<td>Wa</td>
<td>Outer turning radius</td>
<td>62.6</td>
<td>in.</td>
</tr>
<tr>
<td>l_7</td>
<td>Length across wheel arms (exclusive fork)</td>
<td>67.3</td>
<td>in.</td>
</tr>
<tr>
<td>Tyre type</td>
<td>PU/PU</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tyre size, driving wheels</td>
<td>φ 10.2×4.1</td>
<td>in.</td>
<td></td>
</tr>
<tr>
<td>Tyre size, loading wheels</td>
<td>φ 4×2.8</td>
<td>in.</td>
<td></td>
</tr>
<tr>
<td>Tyre size, caster wheels</td>
<td>--</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Wheels, number driving, caster/loading (x=drive wheels)</td>
<td>1x , 4</td>
<td></td>
<td></td>
</tr>
<tr>
<td>b_10</td>
<td>Track width, front, driving side</td>
<td>0</td>
<td>in.</td>
</tr>
<tr>
<td>b_11</td>
<td>Track width, rear, loading side</td>
<td>37.8</td>
<td>in.</td>
</tr>
</tbody>
</table>

1) Including safety distance a = 7.87 in.
2) Sound pressure level at the driver’s ear 74 dB(A)
Form A:

<table>
<thead>
<tr>
<th>Mast types</th>
<th>Close Mast height (h1)</th>
<th>Free height (h2)</th>
<th>Lift height (h3)</th>
<th>Extended Mast Height (h4)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Two Stage Mast</td>
<td>1940</td>
<td>0</td>
<td>2700</td>
<td>3660</td>
</tr>
<tr>
<td>Three Stage Mast</td>
<td>1960</td>
<td>1000</td>
<td>4000</td>
<td>4955</td>
</tr>
</tbody>
</table>

Form B: Service weight (include battery) (lb.)

<table>
<thead>
<tr>
<th>Mast types</th>
<th>Mast height (in.)</th>
<th>Service weight (lb.)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Two Stage Mast</td>
<td>102.36</td>
<td>4160.12</td>
</tr>
<tr>
<td></td>
<td>125.98</td>
<td>4299.01</td>
</tr>
<tr>
<td>Three Stage Mast</td>
<td>157.48</td>
<td>4629.71</td>
</tr>
</tbody>
</table>

Form C: Length across wheel arms

<table>
<thead>
<tr>
<th>Mast types</th>
<th>CQE15A</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Two Stage Mast</td>
</tr>
<tr>
<td>Overall length (minimum) (lb.)</td>
<td>l₁</td>
</tr>
<tr>
<td>Aisle width for pallets</td>
<td>Ast</td>
</tr>
<tr>
<td>1000 × 1200 crossways (lb.)</td>
<td>104.06</td>
</tr>
<tr>
<td>800 × 1200 lengthways (lb.)</td>
<td>Ast</td>
</tr>
<tr>
<td>Aisle width for pallets</td>
<td>105.91</td>
</tr>
<tr>
<td>1000 × 1200 lengthways (lb.)</td>
<td>Ast</td>
</tr>
<tr>
<td>Aisle width for pallets</td>
<td>107.80</td>
</tr>
<tr>
<td>800 × 1200 crossways (lb.)</td>
<td>Ast</td>
</tr>
<tr>
<td>Aisle width for pallets</td>
<td>99.06</td>
</tr>
</tbody>
</table>
### 1.4 Identification points and data plates

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Reach Truck data plate</td>
<td>5</td>
<td>Key Switch Decal</td>
</tr>
<tr>
<td>2</td>
<td>AC Power Decal</td>
<td>6</td>
<td>“Never put your hands in inner and outer</td>
</tr>
<tr>
<td>3</td>
<td>“Never sit &quot; warning</td>
<td>7</td>
<td>“Never stand &quot; warning</td>
</tr>
<tr>
<td>4</td>
<td>Operator Warning Decal</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

![Diagram of identification points and data plates]
1.4.1 Reach Truck data plate

MODEL NUMBER EXAMPLE

CQE 15 A

Reach Truck

Load capacity: 15=1500Kg
2. Commissioning

2.1 Using the Reach Truck for the First Time

Only operate the Reach Truck with battery current.
Preparing the Reach Truck for operation after delivery or transport.

Procedure

• Check the equipment is complete.
• Check the hydraulic oil level.
• Install the battery if necessary (where required), (see "4.4 Battery removal and installation") do not damage battery cable.
• Charge the battery, (see "4.3 Charging the battery").

When the Reach Truck is parked the surface of the tyres will flatten. The flattening will disappear after a short period of operation.

2.2 During brake-in

We recommended operating the machine under light load conditions for the first stage of operation to get the most from it. Especially the requirements given below should be observed while the machine is in a stage of 100 hours of operation.

• Must prevent the new battery from over discharging when early used. Please charging when remain power less than 20%.
• Perform specified preventive maintenance services carefully and completely.
• Avoid sudden stop, starts or turns.
• Oil changes and lubrication are recommended to do earlier than specified.
• Limited load is 70~80% of the rated load.
3. Operation

3.1 Safety Regulations for the Operation of Reach Trucks

**Driver authorisation:** The Reach Truck may only be used by suitably trained personnel, who have demonstrated to the proprietor or his representative that they can drive and handle loads and have been authorised to operate the Reach Truck by the proprietor or his representative.

**Driver’s rights, obligations and responsibilities:** The driver must be informed of his duties and responsibilities and be instructed in the operation of the Reach Truck and shall be familiar with the operator manual. The driver shall be afforded all due rights. Safety shoes must be worn with pedestrian operated Reach Trucks.

**Unauthorised Use of Reach Truck:** The driver is responsible for the Reach Truck during the time it is in use. He shall prevent unauthorised persons from driving or operating the Reach Truck. It is forbidden to carry passengers or lift personnel.

Damage and Faults: The supervisor must be immediately informed of any damage or faults to the Reach Truck. Reach Trucks not safe for operation (e.g. wheel or brake problems) must not be used until they have been rectified.

**Repairs:** The driver must not carry out any repairs or alterations to the Reach Truck without the necessary training and authorisation to do so. The driver must never disable or adjust safety mechanisms or switches.

**Hazardous area:** A hazardous area is defined as the area in which a person is at risk due to Reach Truck movement, lifting operations, the load handler (e.g. forks or attachments) or the load itself. This also includes areas which can be reached by falling loads or lowering operating equipment.

- Unauthorised persons must be kept away from the hazardous area.
- Where there is anger to personnel, a warning must be sounded with sufficient notice.
- If unauthorised personnel are still within the hazardous area the Reach Truck shall be brought to a halt immediately.

**Safety Devices and Warning Signs:** Safety devices, warning signs and warning instructions shall be strictly observed.
3.2 Operate and run the Reach Truck

3.2.1 Preparing
Before the Reach Truck can be commissioned, operated or a load unit lifted, the driver must ensure that there is nobody within the hazardous area.

**Checks and operations to be performed before starting daily work**

- Make sure the Emergency brake switch is depressed (6).
- Make sure the battery is connected
- Insert the key in the key switch (14) and turn it to the right as far as it will go.
- Test the warning signal switch (13).

**Warning!**
Before operating the truck, check all controls and warning devices for proper operation. If any damage of fault is found, don’t operate truck until corrected.

• Visually inspect the entire Reach Truck (in particular wheels and load handler) for obvious damage.

3.2.2 Travel, Steering, Braking
Do not drive the Reach Truck unless the panels are closed and properly locked.
1. Driving

Driving in low speed
Push the control shaft into the slow speed range (S) and set the driving switch to the desired driving direction (front or back). The bigger angle it swivels, the higher speed will it get.

Driving in high speed
Push the control shaft into the quick speed range (K) and set the driving switch to the desired driving direction (front or back). The bigger angle it swivels, the higher speed will it get.
It will get different speed though the switch swivels the same angle in the different range, the speed in the quick range (K) is quicker than in the slow range (S).

2. Steering
Apply the control handle (2) to the left or right.

3. Braking
The brake pattern of the Reach Truck depends largely on the ground conditions. The driver must take this into account when operating the Reach Truck.
The driver must be looking ahead when travelling. If there is no hazard, brake moderately to avoid moving the load.
The Reach Truck can brake in four different ways:

- Emergency braking
- Automatic braking
- Regenerative braking
- Inversion braking

**Emergency braking**
Press Emergency brake switch (1), all electrical functions are cut out and the Reach Truck automatically brakes.

**Warning!**
If the control handle moves slowly or not at all to the upper brake zone, the Reach Truck must be taken out of service until the cause of this fault is be rectified.
Replace the gas pressure spring if

**Warning!**
If the travel switch moves slowly or not at all to 0, the Reach Truck must be taken out of service until the cause of this fault is be rectified.
Replace the control handle if necessary.
• Regenerative braking
  If the travel switch is set to "0", the Reach Truck automatically brakes regeneratively. When the speed below 1Km/h, the brake then applies and motor brake stop.

• Inversion braking
  You can set the travel switch to the opposite direction when travelling. The Reach Truck brakes regeneratively until it starts to move in the opposite direction.

3.2.3 Lifting, transporting and depositing loads

Unsecured and incorrectly positioned loads can cause accidents
  · Instruct other people to move out of the hazardous area of the Reach Truck. Stop working with the Reach Truck if people do not leave the hazardous.
  · Only carry loads that have been correctly secured and positioned. Use suitable precautions to prevent parts of the load from tipping or falling down.
  · Do not transport with bad handbarrow (as Reach Truck and stock).
  · Never stand underneath a raised load handler.
  · Do not stand on the load handler.
  · Do not lift other people on the load handler.
  · Insert the forks as far as possible underneath the load.

Lift
  Pull “Lift&Lower” switch(16) until the height you need.

Lower
  Push “Lift&Lower” switch(16) until the lowest position.

Tilt forward
  Press “Tilting forward&backward” button(15) until the angle you need.

Tilt backward
  Press “Tilting forward&backward” button(15) until the angle you need.
3.2.4 Parking the Reach Truck securely
When you leave the Reach Truck it must be securely parked even if you only intend to leave it for a short time.

- Pull “Lower” switch(3), fully lower the load handler.
- Fully lower the forks.
- Press Emergency brake switch(1).
- Turn off the key switch and remove the key(2).

Warning!
Parking the Reach Truck securely.
Forbid parking on an incline.
Always fully lower the forks.
4. Battery Maintenance & Charging

4.1 Safety regulations for handling acid batteries

Park the Reach Truck securely before carrying out any work on the batteries.

**Maintenance personnel:** Batteries may only be charged, serviced or replaced by trained personnel. The present operator manual and the manufacturer’s instructions concerning batteries and charging stations must be observed when carrying out the work.

**Fire protection:**
- Smoking and naked flames must be avoided when working with batteries.
- Wherever a Reach Truck is parked for charging there shall be no inflammable material or operating fluids capable of creating sparks within 2 meters around the Reach Truck.
- The area must be well ventilated.
- Fire protection equipment must be provided.

**Protection against electric shock:**
- Battery has high voltage and energy.
- Do not bring short circuit.
- Do not approach tools to the two poles of the battery, which can cause the sparkle.

4.2 Battery type & dimension

Battery type and dimension are acquired at fact.

When replacing or installing batteries, ensure that the battery is correctly secured in the battery compartment of the Reach Truck.
4.3 Charging the battery

Safety regulations for Charging the battery
• To charge the battery, the Reach Truck must be parked in a closed and properly ventilated room.
• Do not place any metal objects on the battery.
• Before charging, check all cables and plug connections for visible signs of damage.
• Before start and finish charging to make sure power is turn OFF.
• It is essential to follow the safety regulations of the battery and charging station manufacturers.

Charging step
• Check whether the condition is according with "Safety regulations for Charging the battery".
• Park the Reach Truck securely (See 3.2.4 Parking the Reach Truck securely ).
• Remove the battery plug (1).
• Connect the battery plug (1) with the charging lead of the stationary charger (2) and turn on the charger.

NOTE: This picture is just a sample.

4.4 Battery removal and installation

• Park the Reach Truck securely (See 3.2.4 Parking the Reach Truck securely ).
• Place the battery plug (1) or the battery cable in such a way that they will not get caught on the Reach Truck when the battery (3) is removed.
• The hooks must be attached to the eyes of the battery in such a way.
• Remove the baffle (2). Pull the battery out from the side.
• Installation is in the reverse order of operations.

NOTE: This picture is just a sample.

Warning!
The Reach Truck must be parked on level ground. To prevent short circuits, batteries with exposed terminals or connectors must be covered with a rubber mat. When transporting batteries using a crane, ensure that the crane is of adequate Capacity. The lifting gear must exert a vertical pull so that the battery container is not compressed. Forbid falling lift tool on battery surface.
4.5 Battery maintenance

**Do not overuse battery:**
- If you use up the energy of battery till the forklift immovability, you will shorten its working hours.
- Shower for battery appears need for charge, please charge it quickly.

**Battery maintenance:**
The battery cell covers must be kept dry and clean. The terminals and cable shoes must be clean, secure and have a light coating of dielectric grease. Batteries with non insulated terminals must be covered with a non slip insulation mat.

**Warning!**
1. Do not use dry cloth or fabric to clean the battery, avoiding static to bring the explosion.
2. Unfixing battery plug.
3. Cleaning with wet cloth.
4. Wearing glasses for protecting eyes rubber overshoes and rubber glove.

**Battery storage:**
If batteries are taken out of service for a lengthy period they should be stored in the fully charged condition in a dry, frost-free room. To ensure the battery is always ready for use a choice of charging methods can be made:
- a monthly equalizing charge as in point 4.3 (see Page 18)

4.6 Battery Disposal

Batteries may only be disposed of in accordance with national environmental protection regulations or disposal laws. The manufacturer’s disposal instructions must be followed.

Batteries contain an acid solution which is poisonous and corrosive. Therefore, always wear protective clothing and eye protection when carrying out work on batteries. Above all avoid any contact with battery acid.

Nevertheless, should clothing, skin or eyes come in contact with acid the affected parts should be rinsed with plenty of clean water where the skin or eyes are affected call a doctor immediately. Immediately neutralize any spilled battery acid. Only batteries with a sealed battery container may be used.

The weight and dimensions of the battery have considerable affect on the operational safety of the Reach Truck. Battery equipment may only be replaced with the agreement of the manufacturer.
5. Reach Truck Maintenance

5.1 Operational safety and environmental protection

• The servicing and inspection operations contained in this chapter must be performed in accordance with the intervals indicated in the servicing checklists.
• Any modification to the Reach Truck assemblies, in particular the safety mechanisms, is prohibited. The operational speeds of the Reach Truck must not be changed under any circumstances.
• Only original spare parts have been certified by our quality assurance department. To ensure safe and reliable operation of the Reach Truck, use only the manufacturer's spare parts. Used parts, oils and fuels must be disposed of in accordance with the relevant environmental protection regulations. For oil changes, contact the manufacturer's specialist department.
• Upon completion of inspection and servicing, carry out the activities listed in the "Recommissioning" section.

5.2 Maintenance Safety Regulations

Maintenance personnel
Reach Trucks must only be serviced and maintained by the manufacturer’s trained personnel.
The manufacturer’s service department has field technicians specially trained for these tasks. We therefore recommend a maintenance contract with the manufacturer’s local service center.

Lifting and jacking up
When a Reach Truck is to be lifted, the lifting gear must only be secured to the points specially provided for this purpose.
When jacking up the Reach Truck, take appropriate measures to prevent the Reach Truck from slipping or tipping over (e.g. wedges, wooden blocks).
You may only work underneath a raised load handler if it is supported by a sufficiently strong chain.

Cleaning
Do not use flammable liquids to clean the Reach Truck.
Prior to cleaning, all safety measures required to prevent sparking (e.g. through short circuits) must be taken. For battery-operated Reach Trucks, the battery connector must be removed.
Only weak suction or compressed air and non-conductive antistatic brushes may be used for cleaning electric or electronic assemblies.
If the Reach Truck is to be cleaned with a water jet or a high-pressure cleaner, all electrical and electronic components must be carefully covered beforehand as moisture can cause malfunctions.
After cleaning the Reach Truck, carry out the activities detailed in the "Recommissioning" section.
Electrical System
Only suitably trained personnel may operate on the Reach Truck’s electrical system. Before working on the electrical system, take all precautionary measures to avoid – electric shocks. For battery-operated Reach Trucks, also de-energise the Reach Truck by removing the battery connector.

Welding
To avoid damaging electric or electronic components, remove these from the Reach Truck before performing welding operations.

Settings
When repairing or replacing electric or electronic components or assemblies, always note the Reach Truck-specific settings.

Tyres
The quality of tyres affects the stability and performance of the Reach Truck. When replacing factory fitted tyres only use original manufacturer’s spare parts, as otherwise the data plate specifications will not be kept. When changing wheels and tyres, ensure that the Reach Truck does not slew (e.g. when replacing wheels always left and right simultaneously).

5.3 Servicing and inspection
Thorough and expert servicing is one of the most important requirements for the safe operation of the Reach Truck. Failure to perform regular servicing can lead to Reach Truck failure and poses a potential hazard to personnel and equipment. The service intervals stated are based on single shift operation under normal operating conditions. They must be reduced accordingly if the Reach Truck is to be used in conditions of extreme dust, temperature fluctuations or multiple shifts. The following maintenance checklist states the tasks and intervals after which they should be carried out. Maintenance intervals are defined as:
W = Every 50 service hours, at least weekly
A = Every 250 operating hours
B = Every 500 operating hours, or at least annually
C = Every 2000 operating hours, or at least annually
W service intervals are to be performed by the customer.
In the run-in period - after approx. 100 service hours - or after repair work, the owner must check the wheel nuts/bolts and re-tighten if necessary.
### 5.3.1 Maintenance Checklist

<table>
<thead>
<tr>
<th>Maintenance interval</th>
<th>W</th>
<th>A</th>
<th>B</th>
<th>C</th>
</tr>
</thead>
</table>

#### Braking
- Check magnetic brake air gap.
- Test magnetic brake air gap.
- Make sure wire connections are secure and check for damage.
- Test micro switch setting.
- Check Controller and EPS Controller.
- Fix the motor and cable.

#### Electrical system
- Test instruments, displays and control switches.
- Test warning and safety device.
- Make sure wire connections are secure and check for damage.
- Test micro switch setting.
- Check Controller and EPS Controller.
- Fix the motor and cable.

#### Power supply
- Visually inspect battery.
- Visually inspect battery plug.
- Check battery cable connections are secure, grease terminals if necessary.

#### Travel
- Check the transmission for noise and leakage.
- Check travel mechanism, adjust and lubricate if necessary. Check control handle recuperating function.
- Check driving wheel and loading wheel for wear and damage.
- Check wheel bearings and attachments.

#### Reach Truck frame
- Check Reach Truck frame for damage.
- Check labels are present and complete.
- Check mast attachment.

#### Hydraulic operations
- Test hydraulic system.
- Check that hose and pipe lines and their connections are secure, check for leaks and damage.
- Check cylinders and piston rods for damage and leaks, and make sure they are secure.
- Check load chain setting and tension if necessary.
- Visually inspect mast rollers and check contact surface wear level.
- Check forks, load handler for wear and damage.
- Check hydraulic oil level.
- Replace hydraulic oil.
5.3.2 Lubrication Schedule

- **Filler neck for hydraulic oil**
- **Filler neck Gear oil**
- **Drainplay Gear oil**
Consumables

Handling consumables type material: Consumables must always be handled correctly. Follow the manufacturer’s instructions.

Improper handling is hazardous to health, life and the environment. Consumables must only be stored in appropriate containers. They may be flammable and must therefore not come into contact with hot components or naked flames.

Only use clean containers when filling up with consumables. Do not mix consumables of different grades. The only exception to this is when mixing is expressly stipulated in the Operating Instructions.

Avoid spillage. Spilled liquids must be removed immediately with suitable bonding agents and the bonding agent/consumable mixture must be disposed of in accordance with regulations.

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>Used for</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>HM32#</td>
<td>Hydraulic system</td>
</tr>
<tr>
<td>B</td>
<td>GL-85W-90</td>
<td>gear case</td>
</tr>
</tbody>
</table>

5.3.3 Maintenance Instructions

Prepare the Reach Truck for maintenance and repairs
All necessary safety measures must be taken to avoid accidents when carrying out maintenance and repairs. The following preparations must be made:
• Park the Reach Truck securely (See 3.2.4 Parking the Reach Truck securely ).
• Remove the key to prevent the Reach Truck from accidentally starting.
• When working under a raised lift Reach Truck, secure it to prevent it from tipping or sliding away.

Open the cover
• Remove the two screws (1).
• Carefully open the panel (2).

Replacing the drive wheel
The drive wheel must only be replaced by authorised service personnel.
Check the hydraulic oil level
   It is going to add hydraulic oil when you heard explosion sound from pipe during lifting.
   • Prepare the Reach Truck for maintenance and repairs (See 5.3.3 Maintenance Instructions).
     • Opening the front cover
     • Add hydraulic oil of the correct grade (See 5.3.2 Lubrication Schedule).
       Add hydraulic oil till you can't hear explosion sound during lifting.
       Installation is the reverse order.

Check transmission oil level
   • Prepare the Reach Truck for maintenance and repairs (See 5.3.3 Maintenance Instructions).
   • Open the panel (See 5.3.3 Maintenance Instructions).
   • Turn the control handle to the right limited position.
   • Check the transmission oil level, it should be at the control plug level (See 5.3.2 Lubrication Schedule).
   • If necessary add transmission oil of the correct grade (See 5.3.2 Lubrication Schedule).
     Installation is the reverse order.

Checking electrical fuses
   • Prepare the Reach Truck for maintenance and repairs (See 5.3.3 Maintenance Instructions).
   • Open the front cover.
   • Check rating of all fuses in accordance with table, replace if necessary.
<table>
<thead>
<tr>
<th>Item</th>
<th>To protect:</th>
<th>Rating</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Traction/ lifting motor Fuse</td>
<td>200A</td>
</tr>
<tr>
<td>2</td>
<td>Battery Control Fuse</td>
<td>10A</td>
</tr>
<tr>
<td>3</td>
<td>Control system Control Fuse</td>
<td>10A</td>
</tr>
</tbody>
</table>

**Recommissioning**

The Reach Truck may only be recommissioned after cleaning or repair work, once the following operations have been performed.

- Test horn.
- Test Emergency brake switch.
- Test brake.
- Lubricate the Reach Truck in accordance with the maintenance schedule.

**5.4 Decommissioning the Reach Truck**

If the Reach Truck is to be decommissioned for more than two months, e.g. for operational reasons, it must be parked in a frost-free and dry location and all necessary measures must be taken before, during and after decommissioning as described.

On decommissioning the Reach Truck must be jacked up so that all the wheels are clear of the ground. This is the only way of ensuring that the wheels and wheel bearings are not damaged.

If the Reach Truck is to be out of service for more than 6 months, further measures must be taken in consultation with the manufacturer’s service department.

**5.4.1 Prior to decommissioning**

- Thoroughly clean the Reach Truck.
- Check the brakes.
- Check the hydraulic oil level and replenish as necessary (See 5.3.3 Maintenance Instructions).
- Apply a thin layer of oil or grease to any non-painted mechanical components.
- Lubricate the Reach Truck in accordance with the maintenance schedule (See 5.3.2 Lubrication Schedule).
- Charge the battery (See 4.3 Charging the battery).
- Disconnect the battery, clean it and apply grease to the terminals.

In addition, follow the battery manufacturer’s instructions.

- Spay all exposed electrical contacts with a suitable contact spray.

**Warning!**

Charge every months:
- Charge the battery.

Battery powered Reach Trucks:
The battery must be charged at regular intervals to avoid depletion of the battery through self-discharge. The sulfuration would destroy the battery.
5.4.2 Restoring the Reach Truck to operation after decommissioning

- Thoroughly clean the Reach Truck.
- Lubricate the Reach Truck in accordance with the maintenance schedule (See 5.3.2 Lubrication Schedule).
- Clean the battery, grease the terminals and connect the battery.
- Charge the battery (See 4.3 Charging the battery).
- Check hydraulic oil for condensed water and replace if necessary.
- Start up the Reach Truck (see 3.2 Operate and run the Reach Truck).

If there are switching problems in the electrical system, apply contact spray to the exposed contacts and remove any oxide layers on the contacts of the operating controls by applying them repeatedly.
Perform several brake tests immediately after re-commissioning the Reach Truck.

5.5 Safety checks to be performed at regular intervals and following any unusual incidents

Carry out a safety check in accordance with national regulations. EP has a special safety department with trained personnel to carry out such checks. The Reach Truck must be inspected at least annually (refer to national regulations) or after any unusual event by a qualified inspector. The inspector shall assess the condition of the Reach Truck from purely a safety viewpoint, without regard to operational or economic circumstances. The inspector shall be sufficiently instructed and experienced to be able to assess the condition of the Reach Truck and the effectiveness of the safety mechanisms based on the technical regulations and principles governing the inspection of Reach Trucks.

A thorough test of the Reach Truck must be undertaken with regard to its technical condition from a safety aspect. The Reach Truck must also be examined for damage caused by possible improper use. A test report shall be provided. The test results must be kept for at least the next 2 inspections.

The owner is responsible for ensuring that faults are immediately rectified.
A test plate is attached to the Reach Truck as proof that it has passed the safety inspection. This plate indicates the due date for the next inspection.

5.6 Final de-commissioning, disposal

Final, proper decommissioning or disposal of the Reach Truck must be performed in accordance with the regulations of the country of application. In particular, regulations governing the disposal of batteries, fuels and electronic and electrical systems must be observed.
6. Troubleshooting

This chapter is designed to help the user identify and rectify basic faults or the results of incorrect operation. When locating a fault, proceed in the order shown in the table.

<table>
<thead>
<tr>
<th>Fault</th>
<th>Possible cause</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reach Truck does not start.</td>
<td>• Key switch in “OFF” position</td>
<td>• Set key switch to “I”</td>
</tr>
<tr>
<td></td>
<td>• Battery charge too low</td>
<td>• Check battery charge, charge</td>
</tr>
<tr>
<td></td>
<td>• Faulty fuse</td>
<td>battery if Necessary</td>
</tr>
<tr>
<td></td>
<td>• Reach Truck in charge mode</td>
<td>• Test fuses</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Interrupt charging</td>
</tr>
<tr>
<td>Load can not be lifted</td>
<td>• Hydraulic oil level too low</td>
<td>• Check the hydraulic oil level</td>
</tr>
<tr>
<td></td>
<td>• Excessive load</td>
<td>• Note maximum capacity (see data plate)</td>
</tr>
</tbody>
</table>

If the fault cannot be rectified after carrying out the remedial procedure, notify the manufacturer’s service department, as any further troubleshooting can only be performed by specially trained and qualified service personnel.