INSTALLATION & OWNER’S MANUAL

WARNING

DO NOT INSTALL, OPERATE OR SERVICE THIS PRODUCT UNLESS YOU HAVE READ AND FULLY UNDERSTAND THE ENTIRE CONTENTS OF THIS MANUAL. FAILURE TO DO SO MAY RESULT IN PROPERTY DAMAGE, BODILY INJURY OR DEATH.
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1. ABOUT the U-SERIES DOCK LEVELER with BLUE GENIUS™ CONTROLS

The Blue Giant U-Series Hydraulic Dock Leveler is a high performance system. U-beams welded at dynamic impact points guarantee sturdy deck support. It has a fixed rear hinge, but flexes up to 4” (101mm) when under load to maintain full-width contact between the lip and the truck bed. Hydraulic components increase operating efficiency and reduce maintenance requirements.

The Blue Genius™ Touch Control Panel with advanced microprocessor technology controls the operation of the restraint and alerts both the driver and dock attendants of safe/unsafe conditions. Its onboard diagnostics and communications feature a user-friendly, multi-language LCD intelligent text display and keypad with supervisory override.

1.1 OWNER’S PURCHASE RECORD

<table>
<thead>
<tr>
<th>Dealer:</th>
<th>Date in Service:</th>
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<tbody>
<tr>
<td>Serial Number(s):</td>
<td>Number of Units:</td>
</tr>
<tr>
<td>Door #:</td>
<td></td>
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The manufacturer offers a full line of dock levelers, dock safety equipment, accessories, ergonomic and scissor lift equipment, and industrial trucks. Concurrent with a continuing product improvement program, specifications are subject to change without notice. Please contact the manufacturer for latest information. Some features illustrated may be optional in certain market areas.
2. **INTRODUCTION**

The following is a quick reference to important procedures that must be followed while using the Dock Leveler System. It is not intended to cover, or suggest that it does cover, all procedures necessary to ensure safe operation. All operators should be aware of and abide by all workplace safety regulations applicable to the operation of the Dock Leveler System. These laws and regulations include but are not limited to:

- The Occupational Safety and Health Act (USA)
- Occupational Safety and Health Acts for Individual States (USA)
- Canadian Material Handling Regulations

For additional information on these regulations as well as industry standards that may apply to this product, please contact:

American National Standards Institute (ANSI)
1430 Broadway
New York, NY 10018
(212) 642-4900

**2.1 WARRANTY INFORMATION**

Thank you for purchasing Blue Giant products. We appreciate your business, and are confident that our product will serve you for many years to come. In the event that you experience a problem with our product, our Warranty Center is here to support the Blue Giant Product(s) that you have purchased.

To validate warranty on recently purchased equipment, please complete and submit your information with our on-line Warranty Registration at www.BlueGiant.com.

For more information about Blue Giant's Warranty Support, please contact your local Blue Giant Equipment dealer, representative or authorized partner near you. You may also visit www.BlueGiant.com or phone 1-905-457-3900.

* Note that failure to validate warranty at the time of receipt can seriously affect the outcome of any claim.

**2.2 EXCLUSION OF LIABILITY**

The manufacturer assumes no liability for damage or injury to persons or property which occur as a result of defects or faults in or incorrect use of Dock Leveler System. The manufacturer also assumes no liability for lost profits, operating downtimes, or similar indirect losses incurred by the purchaser. Injury to third parties, irrespective of its nature, is not subject to compensation.

The manufacturer reserves the right to make changes at any time to the modules, components, and accessories, concurrent with its continuing product development program. Specifications, operating instructions, and illustrations included in this manual are subject to change without notice. Please contact manufacturer for the latest information.

**2.3 MANUFACTURER'S NOTE**

The Dock Leveler has been carefully inspected and tested at the manufacturer's plant prior to shipment, but should be checked upon receipt for transport damage. Any observed transport damage is to be listed on the signed copy of the freight document. Notify the freight forwarder of any damage WITHIN 48 HOURS.
3. OPERATOR’S MANUAL SAFETY MESSAGE COLOR IDENTIFICATION

This manual includes color-coded safety messages that clarify instructions and specify areas where potential hazard exists. To prevent the possibility of equipment damage and serious injury or death, please observe strictly the instructions and warnings contained in the messages. If warning decals become damaged or missing, replace them immediately. Avoid accidents by recognizing dangerous procedures or situations before they occur.

<table>
<thead>
<tr>
<th>DANGER</th>
<th>IMPORTANT</th>
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<td>Serious injury or death will likely occur if the instructions are not followed.</td>
<td>Procedures marked IMPORTANT must be followed in order to prevent damage to machinery.</td>
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<tr>
<th>WARNING</th>
<th>CAUTION</th>
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<tr>
<td>Serious injury or death may occur if the instructions are not followed.</td>
<td>Instructions marked CAUTION concern safe operating procedure. Failure to comply may result in personal injury.</td>
</tr>
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</table>

3.1 OPERATIONAL SAFETY WARNINGS

- **DANGER**
  - **DO NOT** operate leveler with anyone standing in the path of operation.
  - **BEFORE BEGINNING ANY SERVICE PROCEDURES:**
    - Disconnect the power and follow all LOCKOUT / TAGOUT procedures.
  - **DO NOT** operate leveler without filling the cylinder if the unit has not been in service for an extended period of time.
  - Procedure for filling cylinder:
    - Press and hold the ‘Deck’ button (Run Pump). Operate for (25) seconds.
  - Keep away from hinge when operating leveler.
  - Post safety warnings and barricade working area at dock level and at ground level to prevent unauthorized use of the leveler during maintenance/service.
  - During installation, anchors must be properly torqued to obtain the necessary anchoring strength. **DO NOT USE IMPACT DRIVERS.**
  - **DO NOT** drive or walk onto the transport vehicle until it is parked against the dock bumpers and the wheels are chocked, or the vehicle restraint has been fully engaged and the lights have changed to **GREEN** inside and **RED** outside.
  - **NEVER** attempt to lift or hold the lip out by hand. Serious personal injury could occur.
  - **ALWAYS** check the rigging to make sure that it is secure before proceeding to lift the unit. **Never stand under any unit being lifted.**
  - **NEVER** remove the wheel chocks until loading/ unloading is finished and the truck driver has been given permission to depart, or the Vehicle Restraint has been released and the lights have changed to **RED** inside and **GREEN** outside.

- **WARNING**
  - **DO NOT** ground welding equipment to any hydraulic cylinder or electrical components.
  - **DO NOT** attach welder as ground to leveler platform when welding on base frame assembly. Attach welder ground to base frame assembly only. Otherwise damage to bearings or hydraulic equipment will occur.
  - **DO NOT** allow the drill to go too deep when drilling holes in the control box. Damage to the control systems may occur.
  - **NEVER** use air to blow debris from control box. Use a vacuum to remove debris from control box.
  - **DO NOT** connect green ground lead into control box or junction box until all welding has been completed.
  - **CHECK HYDRAULIC FLUID LEVEL.** Deck mounted power unit has been filled with fluid but cylinders, hoses and manifold are shipped dry.
  - **NOTE** - check motor rotation. Jog the motor until rotation has been determined. **DO NOT** allow the motor to run in reverse for more than a couple of seconds, otherwise the power unit may become damaged.
  - **DO NOT** force valve adjustment screws against internal stops. Damage will occur to the valve/seat.
  - If a procedure is not clearly defined in this manual, contact your authorized Service Representative.

- **CAUTION**
  - **ONLY TRAINED PERSONNEL** should operate or service this equipment.
  - **DO NOT** operate leveler until freight carrier is parked against the dock bumpers and has been secured by a vehicle restraint and/or chocks.
  - **ALWAYS** return the leveler platform to the proper stored position.
  - **ALWAYS** conduct routine inspections and maintenance. Failure to conduct could cause personal injury or damage to equipment.
In accordance with the rules and regulations of the Occupational Safety and Health Administration (OSHA), all affected employees must be notified that the machine or equipment will be shut down and locked out to perform repair or maintenance work. The work area must be checked to ensure that all personnel have been removed or safely repositioned. The machine or equipment power supply shall be locked in the OFF position or disconnected from the energy source. Blue Giant® strongly recommends that only OSHA-approved lockout devices be utilized.

The energy isolating device must bear a prominent warning tag indicating that work is being done on the equipment and the name of the authorized employee responsible for the lockout. It is mandatory that tagout notices not be susceptible to deterioration or illegibility due to weather conditions or exposure to chemicals and moisture.
5. STANDALONE DOCK ARRANGEMENT

NEW CONSTRUCTION (FH DOCK):
1. DRILL ONE HOLE THROUGH THE WALL TO THE OUTSIDE FOR THE L.E.D COMMUNICATION LIGHTS (OPTIONAL).
2. RUN ONE 1/2" I.D. CONDUIT FROM CONTROL STATION TO THE DOCK JUNCTION BOX FOR CONTROL CABLES.
3. RUN ONE 1/2" I.D. CONDUIT FROM THE CONTROL STATION POWER LINE CONNECTION TO THE DOCKS POWER PACK MOTOR JUNCTION BOX.

MINIMUM CONCRETE STRENGTH 3,000 P.S.I.

ELECTRICAL REQUIREMENTS:
• MOUNT CONTROL BOX STATION TO WALL, SIGNAL LIGHTS AND DRIVER WARNING SIGNS
• FUSED DISCONNECT PROVIDED BY OTHERS AND WIRING BY OTHERS
• INSTALL CABLE FROM CONTROL BOX STATION TO POWER PACK
• INSTALL CABLE FROM CONTROL BOX STATION TO POWER SUPPLY

MIN. CONCRETE STRENGTH 3,000 P.S.I.

DO NOT RUN MAIN POWER WIRING THROUGH TOP OF CONTROL STATION

NOTE: ALL CONDUIT ENTRY INTO CONTROL PANEL FROM BOTTOM. ARRANGE WIRING TO AVOID HIGH & LOW VOLTAGE CROSSING OVER INSIDE CONTROL BOX.

WARNING

DO NOT WIRE HIGH AND LOW VOLTAGES IN THE SAME CONDUIT. High voltage range is 115V and up. Lower voltages include the communication and solenoid wiring as well as the I/O.

DO NOT WIRE HIGH AND LOW VOLTAGES IN THE SAME CONDUIT.
6. DOCK LEVELER INSTALLATION INSTRUCTIONS

WELD INSTALLATION PICTORIAL

- Fork Lift Truck Handling
- Sling Handling

- Stitch Weld 1/4" x 6"

- Shim Both Sides 5" x 5" - 127mm x 127 mm

- Shim 4" x 4" (102mm x 102mm)

- Shim Hydraulic Base Bracket 5" x 5" - 127mm x 127 mm
7. DOCK LEVELER INSTALLATION INSTRUCTIONS

**WARNING**

Do not install, operate and/or service this leveler until you have read and understood all of the safety information and instructions contained herein and on the leveler.
Do not work under or around leveler being installed without first placing adequate barriers to positively prevent vehicle traffic from entering the work area.
Keep hands and feet clear of dock leveler pinch points.

**IMPORTANT**

The information below is crucial to proper installation:

**Pit Curb Angles**
- Must be level side-to-side and front-to-back.
- Must be square at both rear corners.
- Side curb angles must be parallel to each other.
- Finished floor to be flush with top surface of curb angle.

The leveler must be welded to a firmly embedded steel or other dock steel as described in the installation instructions. Do not attempt to use only bolts or anchors, to attach the dock leveler to the concrete.

1. Prior to installation, clean pit thoroughly and verify that all dimensions are in accordance with manufacturer specifications.

2. Measure height of rear corners of dock leveler, bottom of frame to top of deck plate, typically 19” or 23” (485 or 585mm). Measure depth of pit at both rear corners where rear bottom corners of frame will be positioned. Locate and place suitable shims (not supplied) in pit corners to produce a depth to match frame height.

3. Measure height of dock leveler front corners, bottom of frame to top of deck plate, typically 19-1/2” or 23-1/2” (495 or 595mm). Measure depth of pit at both front corners where front bottom corners of frame will be positioned. Locate and place suitable shims (not supplied) at both front corners to produce a depth to match frame height. See Figure 1.

**WARNING**

All electrical work must be performed by trained and authorized personnel.

4. Prepare to hook up electrical wires and hydraulic hoses if required. Identify hose ends as “Lip” and “Deck”. For units with self-contained (mounted under deck) power pack, establish a temporary electrical hook-up to enable deck to be raised and lowered during installation. For units with a wall mounted (remote) power pack, prepare hydraulic hoses for “pulling” through conduit and electrical wires for temporary hook up.

**WARNING**

Use caution when lifting or moving the leveler. Do not attempt to lift without suitable hoisting equipment capable of lifting as much as 3500 lbs. Do not work beneath a raised object. Follow all hoisting safety requirements.

5. Using extreme caution, sling dock leveler into place squarely above pit and lower gently onto pre-located shims. Locate and square dock leveler to best suit pit and dock face. Space between sides of deck and sides of pit should be equal. Line up the bottom clevis holes to the pivot edges of the rear frame.

**IMPORTANT**

It is important that the shims fill the space between the bottom edge of the back beam and face of the curb angle, as well as behind each hinge lug on the top edge. Confirm that the top of the back beam is flush with the top surface of the rear curb angle, and then finish weld back beam to curb angle.

6. If the rear beam does not line up squarely with the rear curb angle, use 3” x 6” (75mm x 150mm) shims of suitable thickness to fully support top rear and bottom rear of rear beam at weld areas. Weld rear beam to curb steel with 1/4” x 6” (6mm x 150mm) welds, on 9-5/8” (250mm) centers.

7. Remove sling brackets, chains, etc. from the deck. Remove and discard the shipping bolts from the front of the dock leveler lip plate and the rear tilt bar.

8. Check the deck height to confirm that it is flush with the top of the side curb angles and tack-weld all front shims to the front curb angle and front frame.

9. Adjust the lip proximity sensor by loosening the holding nuts and setting the gap. Once the desired adjustment has been achieved, re-tighten the holding nuts.
7. DOCK LEVELER INSTALLATION INSTRUCTIONS

10. Mount Blue Genius Control Station assembly in a suitable location. Mount power unit in a suitable location if applicable (remote power pack).

11. If power unit is mounted remote from pit (wall mounted) permanently attach hydraulic hoses. “Lip” hose is attached to the top fitting on the power unit manifold block and the “Deck” hose is attached to the side fitting.

12. Perform a temporary electrical hook-up to allow use of power unit to raise dock leveler. Confirm correct motor rotation on start-up of 3 phase units – if motor runs but deck will not raise, qualified personnel to interchange any two motor leads.

13. Touch and hold “Deck” button to raise deck and extend lip. Raise and position maintenance strut. Release “Up” button and allow dock leveler to lower onto maintenance strut. Install additional blocking to assure deck can not lower unexpectedly and place traffic barriers as required.

14. Remove the pin from telescopic maintenance strut, and extend the maintenance strut to the desired height. Then reinsert pin to engage the strut to the head board.

**WARNING**

Do not work beneath the dock leveler without engaging the maintenance strut.
Do not work beneath the dock leveler without following proper lockout procedures. Disconnect and lockout the electrical power supply, and confirm that there is no power to the dock leveler control panel. Also confirm that it cannot be turned on again accidentally.

15. Rear frame on most models has one or more vertical frame members in addition to rear corner vertical members. Place adequate shims directly under each vertical member to fill space between bottom frame and floor of pit. Finish weld all rear shims.

16. Measure thickness of shims that were installed under middle of front frame and place same thickness of 6” x 6” (150mm x 150mm) shims under base of deck cylinder. Finish weld to cylinder mounting plate.

17. Finish weld all shims securely to the front curb angle and front frame.

18. Install specified dock bumpers as required. Do not use the dock leveler to be used without bumpers, as damage to both building and leveler may result.

19. Release bottom safety skirts by removing and discarding shipping bolts, one bolt from each side.

20. Make permanent electrical and hydraulic connections as required.

21. Mount “Operating Hazards DANGER” placard, provided with these Instructions to the wall in plain view of dock leveler operations.

7.1 Installation Inspection

1. Clean up the entire work area and apply touch-up paint to all welds, scratches and burns.

2. Test operate the unit through several full cycles of operation. Refer to the Operating Procedures section. If problems are noted, consult the TROUBLESHOOTING section of this manual.

3. Leave these Instructions with the dock leveler for use by owner.
8. ELECTRICAL AND HYDRAULIC INSTALLATION

WARNING

DO NOT WIRE HIGH AND LOW VOLTAGES IN THE SAME CONDUIT. High voltage range is 115V and up. Lower voltages include the communication and solenoid wiring as well as the I/O. During installation, place adequate barriers to prevent vehicle traffic from entering the work area, and follow proper lockout / tagout procedures.

8.1 Electrical and Hydraulic Dock Installation

1. Securely mount the exterior traffic lights and signs on the exterior wall adjacent to the doorway (on the driver’s side), at approximately 8 feet (2438mm) above floor level.
2. Drill one hole through the wall to the outside for the L.E.D communication lights cable. Run cable through to the control box. Install cable gland, run cable through, and tighten it.
3. Run one 1/2” I.D. conduit from control station to the dock junction box for the control cable.
4. Run one 1/2” I.D. conduit from the control station to the dock’s power pack motor junction box.
5. Complete the electrical hookup between the exterior traffic lights and control panel.

For a pictorial of this installation procedure, see Section 5.

8.2 Final Inspection

1. Check all hydraulic connections for leaks and tighten as required.
2. Check that all electrical and hydraulic conduits, hoses, and wires are mechanically protected against damage and are adequately secured.
3. Return all wiring diagrams to the Blue Genius™ Control Panel.
4. Mount warning placard next to the Blue Genius™ Control Panel.
5. Leave these instructions near the dock leveler for easy future access.

Figure 1: Blue Genius™ control station dimensions and conduit install area.
CONTROL STATION TYPE - Independent Hydraulic Dock Leveler

**CONTROL STATION OPERATION**

- **MENU SCREEN**
- **RED LIGHT** (Do Not Enter)
- **YELLOW LIGHT** (Proceed With Caution)
- **GREEN LIGHT** (Enter On Green)
- **CONTROL STATION KEY PAD** (Activation, Security, Features, Etc.)
- **LEVELER ‘DECK’ / ‘LIP’** (Raise Deck / Lip)
- **LEVELER ‘LIP’** (Extend Lip)
- **‘STOP’** (Stop / Deck, Lip)
- **SCROLL ‘UP’**
- **ESCAPE**
- **SELECT**
- **SCROLL ‘DOWN’**
10. OPERATING INSTRUCTIONS

**WARNING**

Do not operate this leveler unless you have been trained and authorized to do so, and have read and understood all of the safety information and instructions contained herein.

Do not operate the dock leveler beyond its rated capacity.

Do not operate this leveler until you have checked its condition. Report the need for repairs to your supervisor immediately and do not operate the unit until repairs are made. Neglect may cause a minor repair to become a major service problem and cause the leveler to become unsafe.

Never try to lift or move any part of the dock leveler manually.

Do not drive on the leveler unless the lip is securely on the truck bed and has a minimum of 4" (100mm) overlap on its surface.

Do not exceed 4 mph when driving over the dock leveler.

Do not drive over edges of the leveler and/or dock bumper blocks (bumpers blocks are not structural).

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**10.1 Functional Description**

The U-Series Dock Leveler serves as a bridge between a loading dock floor and the load bed of a transport vehicle. The leveler’s upper deck plate, complete with a hinged, vertically hanging lip, is in a shallow pit at the edge of the dock, flush with the dock’s edge and the floor surface.

It is hydraulically operated via the Blue Genius™ Control Panel.

After the door has been opened, the rear of a transport vehicle is parked and restrained in place against the outer wall of the loading dock, in working alignment with the dock leveler. The leveler is then operated by maintaining pressure on a touch button to raise the front of the deck. The hinged lip plate raises with the deck, its leading edge swinging out horizontally over the rear of the transporter vehicle once the deck reaches its fully raised position. The dock attendant releases the push button, causing the deck and extended lip to lower together until the lip’s underside comes to rest on the load bed of the transporter vehicle. A solid bridge is now formed between the dock and the truck.

During loading/unloading operations, the deck will flex up to 4” (101mm) to maintain full-width contact between the lip and the truck bed.

Once all work is completed, the dock attendant returns the leveler to its original stored position.

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**10.2 Stop Button Function**

The Blue Genius™ Control Panel has a temporary ‘STOP’ button for situations where the dock leveler might need to be stopped immediately or left in a certain position because of an unexpected interference or a potentially dangerous situation. Touching the ‘STOP’ button during operation will cause the unit to stop in mid motion.

To exit the ‘STOP’ mode touch ‘ESC’.

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**IMPORTANT**

Although the illustrations in this manual include the exterior traffic lights, they are optional and not standard with all dock leveler packages. Dock levelers with the Auto-Return feature will not have exterior traffic lights.
1. Raise the dock leveler by touching and holding the ‘Deck’ button. The control station light instantly changes to RED and the outside traffic light remains RED (optional). If the deck button continues to be pressed while the dock is in the fully raised position, the lip will then deploy.

1. After the truck has been secured, raise the dock leveler by touching and holding the ‘Deck’ button. The control station light (optional) instantly changes to RED and the outside traffic light remains RED (optional). The LCD message will read ‘Dock Raising’. Release the ‘Deck’ button once the leveler has reached a height where the lip can be deployed.

2. Deploy the lip by touching and holding the ‘Lip’ button. Both the outside traffic light and control station lights (optional) remain RED. The LCD message will change to ‘Lip Moving’. NOTE: The ‘Lip’ button should only be touched after the lip has cleared the keepers.

3. Release the ‘Deck’ button. The dock leveler will then descend with the deployed lip on the vehicle load bed and the LCD message will change to ‘Deck Moving’. The outside traffic light remains RED (optional) and the control station light will turn GREEN (optional). Wait for the dock to fully deploy on the vehicle load bed before commencing loading / unloading operations. NOTE: Ensure that the full width of the lip overlaps the vehicle load bed by a minimum of 4” (102mm).

3. Once the lip has deployed, release the ‘Lip’ button. Both dock leveler and extended lip will descend onto the vehicle load bed. The LCD message will change to ‘Dock Moving’. The outside traffic light (optional) remains RED and the control station light (optional) turns GREEN, advising dock staff that loading / unloading operations may begin. NOTE: Ensure that the full width of the lip overlaps the vehicle load bed by a minimum of 4” (102mm).
10. OPERATING INSTRUCTIONS

10.5 Storing the Dock Leveler

1. To return the dock leveler to the stored position, touch and hold the ‘Deck’ button. The outside traffic light (optional) remains RED and the control station light (optional) immediately turns from GREEN to RED. The dock will raise and the lip will retract.

2. When the lip has fully retracted, release the ‘Deck’ button. The dock will fall back to the stored position with the lip resting in the lip keepers. The control station light (optional) will change from GREEN to RED, alerting dock staff that the transport vehicle is no longer available, and the outside traffic light (optional) turns GREEN, advising the truck driver that it is safe to depart.

10.6 Below Level / End Loading

This section outlines dock leveler operation in situations where the lip plate cannot make contact with the transport vehicle load bed (e.g. loading / unloading the first skid or pallet from the load bed when there is insufficient surface area to extend the dock leveler lip plate).

1. Chock the vehicle wheels. Below level / end loading can take place ONLY after the truck has been properly restrained.
2. Hold the ‘Deck’ button to raise the deck. Both the control station light and the outside traffic light (optional) are RED.
3. When the dock is fully raised, the lip extends. When the lip is partially extended (approximately 2” [50mm]), release the button to return the dock to the stored position. Since the lip is out and clear of the lip keepers, the dock will descend past the floor level so that below level / end loading can be accomplished. The outside traffic light (optional) is RED and the control station light is GREEN (optional).

NOTE: Dock personnel must exercise caution when walking on or around the leveler while it is in the below level position, as a gap exists between the leveler edge and the vehicle load bed.

10.7 Returning to Normal Lip on Load Bed Operation

1. After below level / end loading or unloading has been completed, touch and hold the ‘Deck’ button until the dock is high enough to safely deploy onto the vehicle load bed. The control station light and outside traffic light will both be RED until the deck and lip descend onto the load bed. Then the control station light will turn GREEN.

10.8 Auto-Return Functional Description

Should the transport vehicle ever depart the loading dock while the dock leveler is still deployed, the optional auto-return function returns the leveler to the stored position automatically. This added safety feature prevents a dangerous situation for cross-traffic from arising.
10. OPERATING INSTRUCTIONS

10.9 Auto-Return Activate / Deactivate

1. If the truck departs while the deck is still deployed, the LCD screen will read ‘WARNING- Auto Park in XX” (depending on preprogrammed countdown time). The RED control panel light will flash and the dock will automatically resume the stored position.

NOTE: To stop the dock from parking after the Auto Park mode has been activated, press any key. The feature will be disabled until the dock is properly parked.
MAINTENANCE

11.1 Planned Maintenance

In addition to the daily operator inspection, the manufacturer recommends (and local government regulations may require) that a planned maintenance (PM) and safety inspection program be performed by a trained and authorized service technician on a regular basis to maintain the equipment is in safe operating condition. The PM will provide an opportunity to make a thorough inspection of the safety and operating condition of the dock leveler. Necessary adjustments and repairs can be done during the PM, which will increase the life of components and reduce unscheduled downtime.

Recommended procedures for a periodic planned maintenance program that covers inspections, operational checks, cleaning, lubrication, and minor adjustments are outlined in this manual. An authorized dealer or distributor is prepared to assist with a planned maintenance program by offering trained service personnel with expertise in dock leveler maintenance requirements.

11.2 Operator Daily Inspection

The dock leveler should always be examined by the operator PRIOR TO ANY USE to verify that it is safe to operate.

The manufacturer recommends making multiple photocopies of the Operator’s Daily Checklist. The operator should fill out this form to keep a daily record of operation and maintenance issues.

11.3 Routine Servicing and Maintenance

Regular maintenance and care of the dock leveler is very important for cost and operation efficiency and more importantly; operator safety. A faulty dock leveler is a potential source of danger to the operator, and to other personnel working near it. As with all quality equipment, keep the dock leveler in good operating condition by following the recommended schedule of maintenance.

Failure to properly maintain or operate the dock leveler within its rated capacity can void the manufacturer warranty.

11.4 Planned Maintenance Intervals

Arrange for a qualified dock leveler repair technician to perform regularly scheduled planned maintenance on your dock leveler every 3 months for single shift operations or monthly for multi-shift operations.

Call your authorized manufacturer/dealer for further details.

11.5 Maintenance Sequence

1. Cleaning, including pit area.
2. Visual inspection of all components.
3. Lubrication, as required. (by a trained service technician only)
4. Test operate all functions.
5. Adjustments, if required. (by a trained service technician only)
6. Check for missing or damaged dock bumpers.
7. Record inspection details and findings for owners’ files.

11.6 Recommended Hydraulic Fluids

Normal, All Season Weather Conditions:
- Valvoline All Weather 36 or equivalent.

Note: Dextron II Automatic Transmission Fluid may be used if other suitable oils are not available.

Extreme Low Temperature Conditions:
- Esso Univis N15 or Gulf Harmony Arctic 15 or suitable equivalent.

MAINTENANCE & SERVICE TIME INTERVALS FOR SPECIFIC DOCK COMPONENTS CHART

<table>
<thead>
<tr>
<th></th>
<th>DECK CYLINDER</th>
<th>DECK ASSEMBLY</th>
<th>MAINTENANCE STAND</th>
<th>LIP HINGE ASSEMBLY</th>
<th>LIP CYLINDER</th>
<th>HYDRAULIC OIL RESERVOIR</th>
</tr>
</thead>
<tbody>
<tr>
<td>INSPECT</td>
<td></td>
<td></td>
<td>ALL THE ABOVE</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>EVERY 90 DAYS</td>
<td></td>
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<td></td>
<td></td>
<td>(for multi-shift</td>
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<td></td>
<td>operations every</td>
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<td>30 days is required)</td>
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<td>EVERY 90 DAYS</td>
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<td>(for multi-shift</td>
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<td></td>
<td></td>
<td></td>
<td>operations every</td>
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<td>30 days is required)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>LUBRICATE</td>
<td>As Needed</td>
<td>Every 90 Days</td>
<td>Not Required</td>
<td>Every 90 Days</td>
<td>Drain, Flush</td>
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</tr>
<tr>
<td></td>
<td></td>
<td>Pivot Points</td>
<td>Not Required</td>
<td>(Grease)</td>
<td>&amp; Change</td>
<td></td>
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<tr>
<td></td>
<td></td>
<td>(Light Oil)</td>
<td>Not Required</td>
<td></td>
<td>Once Per Year</td>
<td></td>
</tr>
<tr>
<td>ADJUST</td>
<td>As Needed</td>
<td>Not Required</td>
<td>Not Required</td>
<td>Not Required</td>
<td>As Needed</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Fill As Needed</td>
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</tr>
</tbody>
</table>

Note: In many localities, all lifting devices must be inspected a minimum once per year.
**PM CHECK LIST - DOCK EQUIPMENT**

<table>
<thead>
<tr>
<th>Customer</th>
<th>Tel</th>
<th>SWO#</th>
</tr>
</thead>
<tbody>
<tr>
<td>Location</td>
<td>Cust. Contact</td>
<td></td>
</tr>
<tr>
<td>Date</td>
<td>Inspected By</td>
<td></td>
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</table>

**Barricade Work Area**

<table>
<thead>
<tr>
<th>Clean</th>
<th>Repairs?</th>
<th>OK</th>
<th>Check / Adjust / Lube</th>
<th>Repairs?</th>
<th>OK</th>
</tr>
</thead>
<tbody>
<tr>
<td>Barricade Work Area</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Pit Area</th>
<th>Check Main Lift Cylinder</th>
</tr>
</thead>
<tbody>
<tr>
<td>Deck Hinge</td>
<td>Check Lip Lift Cylinder</td>
</tr>
<tr>
<td>Lip Hinge</td>
<td>Check Clevis Pins &amp; Lubricate</td>
</tr>
<tr>
<td>Deck Hinge</td>
<td>Check Push-Button Station</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Check</th>
<th>Repairs?</th>
<th>OK</th>
<th>Check Wiring Harness</th>
</tr>
</thead>
<tbody>
<tr>
<td>Check Full Operating Cycle</td>
<td>Check Oil Level (Top off as needed)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Check Instruction, Caution, Danger Labels</td>
<td>Check Automatic Return To Dock</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Check Welds On Dock Leveler</td>
<td>Check Dock Bumpers</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Check Maintenance Strut / Lip Latch</td>
<td>Check Weather Seals</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Check Ramp Rear Hinges</td>
<td>Check Dock Seal/Dock Shelter</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Check Dock Leveler Structure, Sub Frame, Shim</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lubricate Rear Hinges &amp; Pins</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Lubricate Dock Leveler Lip Hinge</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Structural Damage</td>
<td>Check For Proper Operation</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Dock Bumpers / Extensions</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Overhead Door</td>
<td>Place Updated Service Sticker On Equipment</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Curb Angle</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Safety Skirts</td>
<td>Clean Up Of Dock Leveler Area</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**COMMENTS**

<p>| | |</p>
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<thead>
<tr>
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</table>

**REPAIRS RECOMMENDED**

<p>| | |</p>
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<thead>
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<tbody>
<tr>
<td></td>
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</tbody>
</table>

**WARNING**

_Do not install this leveler, operate and/or service unless you have been trained and authorized to do so._
12. **HYDRAULIC CYLINDERS**

### 12.1 HYDRAULIC DECK LIFTING CYLINDER

<table>
<thead>
<tr>
<th>ITEM</th>
<th>QTY</th>
<th>PART NUMBER</th>
<th>GENERAL DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>788-635-1</td>
<td>Deck Lifting Cylinder – (6’ &amp; 8’ Long Docks)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>788-636-1</td>
<td>Deck Lifting Cylinder – (10’ &amp; 12’ Long Docks)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>036-205</td>
<td>Seal Kit for all Deck Lifting Cylinders</td>
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### 12.2 HYDRAULIC LIP EXTENSION CYLINDER

<table>
<thead>
<tr>
<th>ITEM</th>
<th>QTY</th>
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<th>GENERAL DESCRIPTION</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>1</td>
<td>211-7002</td>
<td>Lip Extension Cylinder - (Double Acting)</td>
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<tr>
<td></td>
<td>1</td>
<td>211-7002-1</td>
<td>Seal Kit for Lip Cylinder</td>
</tr>
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</table>

13. **VELOCITY FUSE – FALL SAFE**

<table>
<thead>
<tr>
<th>ITEM</th>
<th>QTY</th>
<th>PART NUMBER</th>
<th>GENERAL DESCRIPTION</th>
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</thead>
<tbody>
<tr>
<td>1</td>
<td>1</td>
<td>033-661</td>
<td>Velocity Fuse – All Models</td>
</tr>
</tbody>
</table>
U-SERIES HYDRAULIC DOCK LEVELER WITH BLUE GENIUS™ CONTROLS

14. DOCK GENERAL ASSEMBLY COMPONENTS

<table>
<thead>
<tr>
<th>ITEM NO.</th>
<th>PART NO.</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>26</td>
<td>005610</td>
<td>PIN (REAR FIXED HINGE)</td>
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<tr>
<td>28</td>
<td>332-33</td>
<td>HOSE ASSEMBLY 3/4&quot;</td>
</tr>
<tr>
<td>31</td>
<td>332-38</td>
<td>HOSE ASSEMBLY 7/8&quot;</td>
</tr>
<tr>
<td>32</td>
<td>251</td>
<td>LIFTING BRACKET</td>
</tr>
<tr>
<td>33</td>
<td>12-295</td>
<td>WASHER 1/8&quot; BA</td>
</tr>
<tr>
<td>34</td>
<td>10-587</td>
<td>HHC3-3/4 UNC X 1 1/2, GR. 5 ZN</td>
</tr>
<tr>
<td>35</td>
<td>10-214</td>
<td>WASHER 1/8&quot; BA</td>
</tr>
<tr>
<td>36</td>
<td>19-6209</td>
<td>M3 RING</td>
</tr>
<tr>
<td>37</td>
<td>203-500</td>
<td>SAFETY STRAP ASSY</td>
</tr>
<tr>
<td>38</td>
<td>203-505</td>
<td>FITTING 90 DEG. ELBOW</td>
</tr>
<tr>
<td>39</td>
<td>12-220</td>
<td>WASHER 1/2 &quot;BA</td>
</tr>
<tr>
<td>40</td>
<td>10-611</td>
<td>HHC5-7/8 UNG</td>
</tr>
<tr>
<td>41</td>
<td>303-801</td>
<td>POWER PACK</td>
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<tr>
<td>42</td>
<td>12-230</td>
<td>WASHER 5/8&quot; BA</td>
</tr>
<tr>
<td>43</td>
<td>011-592</td>
<td>API NUT</td>
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<tr>
<td>44</td>
<td>010-005</td>
<td>HHC5-11/16 UNG</td>
</tr>
<tr>
<td>45</td>
<td>SEE CHART</td>
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<tr>
<td>46</td>
<td>25-002125</td>
<td>ROD END PIN</td>
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<tr>
<td>47</td>
<td>12-201</td>
<td>WASHER 3/8&quot; HELICAL</td>
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<tr>
<td>48</td>
<td>40-007</td>
<td>HHC5-3/16 UNG</td>
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<tr>
<td>49</td>
<td>SEE CHART</td>
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<tr>
<td>50</td>
<td>113-296</td>
<td>PIVOT BLOCK TOP PLATE</td>
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<tr>
<td>51</td>
<td>20-00359</td>
<td>PIN</td>
</tr>
<tr>
<td>52</td>
<td>934-691</td>
<td>FITTING</td>
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<tr>
<td>53</td>
<td>10-310</td>
<td>1/4&quot; dia. Spring pin 1/2&quot; L</td>
</tr>
<tr>
<td>54</td>
<td>10-601</td>
<td>BUSHING 5/8&quot; X 3/4&quot; 3/4° L</td>
</tr>
<tr>
<td>55</td>
<td>107-196</td>
<td>CLEVIS PIN</td>
</tr>
<tr>
<td>56</td>
<td>934-515</td>
<td>FITTING</td>
</tr>
<tr>
<td>57</td>
<td>788-855</td>
<td>LIF CYLINDER</td>
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<tr>
<td>58</td>
<td>25-00241</td>
<td>FLWELDMENT</td>
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<tr>
<td>59</td>
<td>25-002194</td>
<td>DECK WELD</td>
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<tr>
<td>60</td>
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ITEM NO. 255 PART NO. 603 DESCRIPTION
15. SAFETY SIDE SKIRTS

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<tr>
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<th>PART NO.</th>
<th>DESCRIPTION</th>
<th>ITEM</th>
<th>QTY</th>
<th>PART NO.</th>
<th>DESCRIPTION</th>
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</thead>
<tbody>
<tr>
<td>----</td>
<td></td>
<td>202-5024</td>
<td>Safety Skirt Package - 6’ &amp; 8’ Long</td>
<td>4</td>
<td>2</td>
<td>012-252</td>
<td>Washer, Flat -3/8” ID BS Washer</td>
</tr>
<tr>
<td>----</td>
<td></td>
<td>202-5024-1</td>
<td>Safety Skirt Package - 10’ &amp; 12’ Long</td>
<td>5</td>
<td>2</td>
<td>011-552</td>
<td>Nut, Hex 3/8”-16 Nylon Insertt</td>
</tr>
<tr>
<td>1</td>
<td>2</td>
<td>202-0036</td>
<td>Safety Skirt, Lower - 6’ &amp; 8’ Long</td>
<td>6</td>
<td>4</td>
<td>011-135</td>
<td>Capscrew, Sckt Butn/Hd 5/16”-18x3/4</td>
</tr>
<tr>
<td>1</td>
<td>2</td>
<td>202-5036-1</td>
<td>Safety Skirt, Lower - 10’ &amp; 12’ Long</td>
<td>7</td>
<td>4</td>
<td>011-543</td>
<td>Nut, Hex - 5/16”-18 Nylon Insertt</td>
</tr>
<tr>
<td>2</td>
<td>2</td>
<td>202-5037</td>
<td>Middle Safety Skirt - 6’ &amp; 8’ Long</td>
<td>8</td>
<td>4</td>
<td>012-211</td>
<td>Washer, Zinc 5/16” Bs Flat</td>
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<tr>
<td>2</td>
<td>2</td>
<td>202-5037-1</td>
<td>Middle Safety Skirt - 10’ &amp; 12’ Long</td>
<td>9</td>
<td>4</td>
<td>012-312</td>
<td>Washer Nylon Fender 5/16”IDx 7/8” ODx1/16”TH</td>
</tr>
<tr>
<td>3</td>
<td>2</td>
<td>010-039</td>
<td>Cap Screw, Hex Hd. - 3/8”-16x1”</td>
<td>10</td>
<td>2GA</td>
<td>039-059</td>
<td>Paint, Safety Yellow</td>
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16. SAFETY STRUT ASSEMBLY

<table>
<thead>
<tr>
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<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>1</td>
<td>200-5001</td>
<td>Safety Strut Assembly</td>
</tr>
</tbody>
</table>
17. **POWER PACK ASSEMBLY**

### Parts Identification

A. Motor, 115/208/230VAC., 50/60Hz., 1Ph.
B. Motor, 208/230/460VAC., 50/60Hz., 3Ph.
C. Motor, 575VAC., 60Hz., 3Ph.
2. Pump, modular assembly.
4. Adaptor for close coupled AC motors.
5. Screws, socket head, 1/4-20x0.75" (x4)
6. Filter, suction strainer.
7. Tube, suction.
8. Tube, return.
9. Tube, return.
10. Clamp.
11. O-Ring, reservoir seal.
12. Reservoir, poly.
18. GENERAL PARTS

18.1 MOLDED RUBBER BUMPERS

**MOLDED RUBBER BUMPERS**

<table>
<thead>
<tr>
<th>PART ID</th>
<th>DESCRIPTION</th>
</tr>
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<tbody>
<tr>
<td>DB13</td>
<td>4” x 10” x 13”</td>
</tr>
<tr>
<td>DB18</td>
<td>4” x 10” x 18”</td>
</tr>
<tr>
<td>DB30</td>
<td>4” x 10” x 30”</td>
</tr>
<tr>
<td>DBL18</td>
<td>4” x 18” x 18”</td>
</tr>
</tbody>
</table>

18.2 FACE PLATES FOR MOLDED RUBBER BUMPERS

**FACE PLATES FOR MOLDED RUBBER BUMPERS**

<table>
<thead>
<tr>
<th>PART ID</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>DB13FP</td>
<td>4” x 10” x 13”</td>
</tr>
<tr>
<td>DB18FP</td>
<td>4” x 10” x 18”</td>
</tr>
</tbody>
</table>

18.3 LAMINATED BUMPERS

**LAMINATED BUMPERS**

<table>
<thead>
<tr>
<th>PART ID</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>DB411</td>
<td>4.5” x 14” x 10”</td>
</tr>
<tr>
<td>DB511</td>
<td>5.5” x 14” x 10”</td>
</tr>
<tr>
<td>DB412</td>
<td>4.5” x 14” x 20”</td>
</tr>
<tr>
<td>DB512</td>
<td>5.5” x 14” x 20”</td>
</tr>
<tr>
<td>DB421</td>
<td>4.5” x 24” x 10”</td>
</tr>
<tr>
<td>DB521</td>
<td>5.5” x 24” x 10”</td>
</tr>
<tr>
<td>DB431</td>
<td>4.5” x 36” x 10”</td>
</tr>
<tr>
<td>DB531</td>
<td>5.5” x 36” x 10”</td>
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18.4 FACE PLATES FOR LAMINATED BUMPERS

**FACE PLATES FOR LAMINATED BUMPERS**

<table>
<thead>
<tr>
<th>PART ID</th>
<th>DESCRIPTION</th>
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<tbody>
<tr>
<td>DB411FP</td>
<td>4.5” x 14” x 10”</td>
</tr>
<tr>
<td>DB511FP</td>
<td>5.5” x 14” x 10”</td>
</tr>
<tr>
<td>DB412FP</td>
<td>4.5” x 14” x 20”</td>
</tr>
<tr>
<td>DB512FP</td>
<td>5.5” x 14” x 20”</td>
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18.5 FLOOD LIGHT

**FLOOD LIGHT**

<table>
<thead>
<tr>
<th>ITEM</th>
<th>QTY</th>
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<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>1</td>
<td>LDL-150</td>
<td>LOADING DOCK LIGHT - 150W MAX</td>
</tr>
<tr>
<td>2</td>
<td>1</td>
<td>026-725</td>
<td>90W HALOFLOOD BULB - 130V</td>
</tr>
<tr>
<td>PROBLEM</td>
<td>PROBLEM CAUSE</td>
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<td></td>
</tr>
<tr>
<td>---------</td>
<td>--------------</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
| Deck will not raise when touch button is operated. Motor does start and run. | 1. Foreign material lodged between side of deck and pit wall. Remove and discard foreign material as required.  
2. Damaged or missing bumpers allowing truck to contact and hold lip. Move truck as required and replace bumpers  
3. Equipment or goods parked on dock leveler deck. Remove.  
4. Low hydraulic oil fluid in power unit. Damaged hose or other oil leak, repair and refill with approved hydraulic oil as required.  
5. Incorrect motor rotation: three phase power supply only. Contact qualified personnel to correct.  
6. Relief valve is bypassing. Reset relief valve (7) adjustment. Turn adjusting screw clockwise until deck lifts then continue 1/2 turn and relock. Another possibility is that contamination exists between relief ball and seat, holding valve open. Remove, disassemble, clean thoroughly, reassemble, replace, reset adjustment, test operate.  
7. Pilot operated to close Check Valve (9) will not close. Foreign material in hydraulic fluid causing check valve seat to be held open. Remove SAE plug, remove zero profile valve assembly from cavity. Clean all parts thoroughly, clean bore thoroughly, change oil, replace all components. Adjust to original settings, test operate. |

| Deck will not begin to raise immediately when motor begins to run. Usually occurs only after the deck cylinder hose has been replaced with a new hose that was not pre-filled with oil. | Air is trapped in the deck lifting cylinder. Bleed as follows:  
Operate dock leveler and place in fully below level position. Allow to rest in place for 60 – 90 seconds, and repeat as required until deck begins to raise immediately and the motor starts to run. |
## DOCK LEVELER TROUBLESHOOTING

### WARNING

Do not attempt to install, make repairs or adjustments. Only a trained and authorized service technician should perform the installation process. Contact your local dealer or distributor for assistance.

<table>
<thead>
<tr>
<th>PROBLEM</th>
<th>PROBLEM CAUSE</th>
</tr>
</thead>
</table>
| **Deck will not raise when touch button is operated.** Motor does not attempt to run, no sound is heard from motor / power pack and control box. | 1. **No power supply to control station.**  
- Breaker tripped.  
- Fuse blown.  
- (Disconnect) switch open.  

2. **Thermal overload tripped open.**  
- Shut off main power from fused disconnect and turn back on.  
- If trip-off recurs, check / repair motor circuit as required.  

3. **Faulty control box component i.e. fuse, touch button, contactor, transformer.**  
- Repairs by qualified personnel as required.  
- Single phase condition on a three phase system. |

| **Deck will not raise when touch button is operated.** Motor attempts to run, but power supply breaker switch trips to the off position, turning the power off before the motor reaches full running speed. | 1. Power supply circuit is overloaded by other equipment or components being used on a branch circuit controlled by the same breaker switch. The power supply line circuit must be upgraded to meet the requirements of the power unit.  

A temporary corrective measure is to purposely misadjust the pressure relief valve to allow a minimal bypass of oil at motor startup and cause a reduction of amperage draw during startup. Turn relief valve adjusting screw counter-clockwise 1/4 turn and test operate. Repeat as required to a setting that will allow motor to start and deck and lip to raise and extend fully. Readjust to normal settings after line voltage problem has been corrected. Failure to readjust to normal setting will result in unnecessary, frequent, service callbacks. |

| **Lip does not extend fully. Oil level in reservoir is not low.** | 1. **Lip plate bent causing hinge to bind.**  
- Repair and lubricate as required.  

2. **Foreign material lodged in the lip hinge area.**  
- Clean thoroughly as required.  

3. **Relief valve is by-passing.**  
- In some instances slight mechanical imperfections can be overcome by increasing the hydraulic pressure.  
- Turn relief valve adjusting screw clockwise until it bottoms out and then back off 1/8 turn.  
Note: Repair is not completed until mechanical damage is corrected. |
## DOCK LEVELER TROUBLESHOOTING

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</tr>
<tr>
<td>Lip lowers slowly in normal temperatures and very slowly in extremely cold weather. Deck lowering speed is correct.</td>
<td>1. A valve adjustment will not correct this problem. Opening the needle valve will cause the deck to lower too quickly, which will in turn cause the fall-safe velocity fuse to lock.</td>
</tr>
<tr>
<td>2. The lip lowers by gravity and must pivot freely on its full length hinge.</td>
<td></td>
</tr>
</tbody>
</table>
- Thoroughly clean and lubricate the lip hinge. |
- Inspect cylinder hose to assure it is not pinched, causing a restriction. |
- Hose should not be over 22 feet long. Shorten hose and increase hose diameter to reduce restrictions if possible. |
- Change to special low temperature hydraulic fluid and change seasonally. See the maintenance section 7.6 for recommended low temperature oil. |
- If problem is extreme, modify to the power-down hydraulic lip system. |
- A double acting cylinder forces the lip to lower as the deck raises. |
| Deck lowering speed is too slow or too fast. Refer to manifold cross section drawing on previous page. See NEEDLE VALVE illustration below. | Lowering speed adjustment required. |
| 1. To increase lowering speed. |
- Turn lowering speed adjusting needle valve counterclockwise in 1/8 turn increments to a setting that causes the deck to lower from fully raised with lip extended to fully lowered below level with lip extended in 7 seconds maximum. Note: Fall-safe velocity fuse will lock closed if lowering speed is too fast, and deck will not lower. |
| 2. To decrease lowering speed. |
- Turn lowering speed adjusting needle valve clockwise in 1/8 turn increments until desired lowering speed is reached. Note: Slower than normal lowering speed will not adversely affect the dock leveler systems. |
| Needle Valve (1) Deck lowering speed Needle Valve. Turn C.C.W. to increase deck lowering speed. | |
| Relief Valve (7) | |
| Deck raises partially and stops. Motor continues to run and power unit makes more noise than normal. | 1. Oil level in reservoir is low. |
- Add appropriate hydraulic oil to the reservoir. |
- Locate oil leak and repair as required. Top-up oil reservoir with dock leveler in parked position. |
- Correct oil level is 1” below top of reservoir when dock leveler is in parked position. |
### DOCK LEVELER TROUBLESHOOTING

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| Deck raises more slowly than normal, and fluid level in reservoir is normal. | 1. Deck or damaged skirts dragging on side of pit. Repair as required.  
Note: (1) Hydraulic oil must be replaced if contaminated by foreign material.  
(2) For valves, count and record turns when removing or replacing adjustable parts. |
| | 2. Pressure relief bypassing.  
- Foreign material lodged between ball and seat. Change oil. Flush by raising deck and lip to maximum height and continue to run motor for 30 seconds maximum.  
- Remove relief valve (7), disassemble clean thoroughly, change oil, replace valve, adjust to original setting, test operate.  
- Ball seat is damaged and must be re seated. Remove relief valve, disassemble, clean thoroughly, using a brass punch firmly hit the ball onto its seat, re-clean, change oil, replace valve, adjust to original setting, test operate. |
| | 3. Pilot Operated to close Check Valve (9) will not close.  
- Foreign material in hydraulic fluid causing check valve seat to be held open. Remove SAE plug, remove zero profile valve assembly from cavity. Clean all parts thoroughly, clean bore thoroughly, change oil, replace all components. Adjust to original settings, test operate. |
| | 4. Faulty Power Pack  
- Replace Power Pack |

**Deck will not lower from fully raised, lip extended position. Lip does lower.**

<table>
<thead>
<tr>
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</tr>
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</table>
| 1. The fall-safe velocity fuse located at the bottom of the deck cylinder is in the locked-closed position.  
- Deck lowering speed is set too fast. Turn lowering speed adjustment NEEDLE VALVE clockwise in 1/8 turn increments until travel time is 7 seconds maximum from fully raised to fully lowered positions.  
- Air is trapped in the deck cylinder and hose. Bleed system by operating deck to fully below level and allow to sit for 60 – 90 second intervals. Repeat as required. Note: To open a locked velocity fuse, remove deck weight from cylinder by lifting with a fork truck or other means if cylinder is fully extended. Jog the ‘Up’ touch button if cylinder is not extended. Repairs are needed before ‘Up’ jog is performed i.e. a leaking hydraulic hose. |

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**Diagram:**

- Relief Valve (7)
- Pilot Operated to close Check Valve (9) Deck Lowering
- Needle Valve
  - Deck lowering speed Needle Valve. Turn C.C.W. to increase deck lowering speed.
### DOCK LEVELER TROUBLESHOOTING

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| Deck will not lower from fully raised, lip extended position. Lip does lower. | 1. The fall-safe velocity fuse located at the bottom of the deck cylinder is in the locked-closed position.  
- Deck lowering speed is set too fast. Turn lowering speed adjustment NEEDLE VALVE clockwise in 1/8 turn increments until travel time is 7 seconds maximum from fully raised to fully lowered positions.  
- Air is trapped in the deck cylinder and hose. Bleed system by operating deck to fully below level and allow to sit for 60 – 90 second intervals. Repeat as required. **Note:** To open a locked velocity fuse, remove deck weight from cylinder by lifting with a fork truck or other means if cylinder is fully extended. Jog the ‘Up’ touch button if cylinder is not extended. Repairs are needed before ‘Up’ jog is performed i.e. a leaking hydraulic hose. |

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## 20. CONTROL STATION TROUBLESHOOTING

**WARNING**
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</tr>
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<tbody>
<tr>
<td>No display on the menu screen but the lights are fully functional.</td>
<td>1. Power was cycled too quickly during ON-OFF-ON sequence. Turn the control station off, wait five seconds and power on again.</td>
</tr>
<tr>
<td>No display on the menu screen and the lights fail to function, but the panel light is on, signifying that power is reaching the unit.</td>
<td>1. The ribbon cable may be broken, missing, or have become dislodged. Investigate and replace / reseat if necessary.</td>
</tr>
</tbody>
</table>

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U-SERIES HYDRAULIC DOCK LEVELER WITH BLUE GENIUS™ CONTROLS

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